



Washington Chapter of APCO/NENA

April 13 · 🌐



**Congratulations** to John Heglin of SREC 911, the winner of the 2022 [Washington Chapter of APCO/NENA](#) Technician of the Year!!!

John was nominated by three co-workers at SREC 911. None of which knew the other was submitting his name for all of his service. John has provided 26 years of his life to public safety and is committed to SREC and the service its folks provide their community.

A quote from one of John's nominations said this, "John continually demonstrates his expertise and knowledge as he manages, maintains, and troubleshoots our emergency phone system. What's more, John invests in relationships at SREC. He does not do this intentionally to make his job easier or to get things done more efficiently, even though those things can be unintentional outcomes. He truly cares about people and understands the importance of his role to public safety. As he's built his career with us, he has become a jack of all trades and has taught himself so much more than is expected of him that he is literally the go to person for many IT related issues—being requested by name more than anyone else on the team."

**Congratulations**, John on being named the WAN 2022 Technician of the Year!

