



Washington Chapter of APCO/NENA

April 14 · 🌐

...

Shoutout to Amy Sullivan, Washington APCO-NENA's 2022 Trainer of the Year!

Amy comes from Spokane Regional Emergency Communications (aka SREC or SHREK for those of us that struggle without the "H" 😊) where she works as a 911 Communications Training Officer.

Amy is described to be instrumental in assisting SREC adapting and overcoming the difficulties that the 911 industry is seeing as a whole. Amy has over two decades working in 911 and inspires new recruits to have a love for the work and provide an insight to the reward that the 911 public safety career can be.

Her nomination stated, "Amy is purely the definition of excellence for Trainers. She is knowledgeable, approachable, likeable, and instrumental to our agency's success. Amy is selfless, constantly putting the needs of others ahead of her own needs. She works to improve the performance of our trainees, to improve the skillset of her peer CTOs and to improve the Training Program itself. As our State navigates the waters to allow those in our profession to be recognized as true First Responders, others can look to Amy to see how she embodies the service to others mentality that truly defines all First Responders." which embodies the role of a well-rounded, sought after telecommunicator and trainer.

Congratulations, Amy!

