About Spokane Regional Emergency Communications

SREC was formed as a Public Development Authority in 2018 with a mission to get the right resources to the right location with an uncompromising focus on responder and citizen safety.

What is a Public Development Authority?

In Washington State, a **public development authority** (**PDA)** is established under RCW 35.21.730. PDAs are public corporations or government-owned corporations created by a city or county to perform a particular public purpose or public function specified in the ordinance or resolution creating the PDA. The Spokane County's Board of County Commissioners created SREC as a PDA on March 27, 2018, through Resolution 2018-0245 to oversee the delivery of emergency communications services within Spokane County. The vision for SREC focused on ensuring that emergency communication services are effective, efficient, affordable, adaptable, and sustainable.

As a PDA, SREC has its own administration including an Executive Director, a Deputy Director, a Technical Services Director, finance, human resources, technology, and communications. Our employees also have their own unions. Through the charter created by Spokane County, rules of engagement were established and authority was given to SREC's governing Board of Directors.

Per the charter, SREC's Board is comprised primarily of public safety officials, with Law Enforcement and Fire leadership holding the majority of the seats. There is also a seat for citizen representation, as well as City and County Administration. As such, the Board is focused on the needs of the agencies SREC serves, as well as citizen safety and service.

Service Improvement
Enhancing citizen and member / partner experience.

Focused Vision
Future growth and technology management.

Improved Efficiency
Better response times, less hand-offs.

MISSION

Spokane Regional Emergency Communications gets the right resources to the right location with an uncompromising focus on responder and citizen safety.
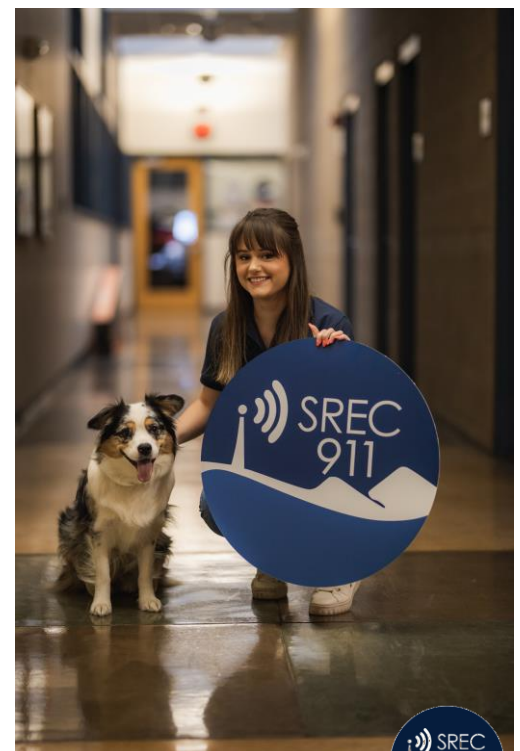
VISION

SREC will be the model of a consolidated center that provides top tier service to the community in a manner that fosters trust, respect, confidence, and appreciation at every level. SREC will have an excellent workplace future, be a highly engaged member of the public safety regional team and provide exceptional service to citizens and first responders.

VALUES

At Spokane Regional Emergency Communications, we are professionals who value:

- Integrity
- Curiosity
- Accountability
- Respect
- Optimism
- Teamwork

Member Agencies

911 / EMS Call Receiving   **Call Triage**   **EMD** *(Emergency Medical Dispatch)*   **Fire Dispatch**   **Law Dispatch**   **Medical Dispatch**   **Report Writing**   **Radio Services**

SREC provides all **911 / EMS call receiving and dispatching services** for the following Fire member agencies:

- Airway Heights Fire Department
- Cheney Fire Department
- Spokane Fire Department
- Spokane County Fire District 2
- Spokane County Fire District 3
- Spokane County Fire District 4
- Spokane County Fire District 5
- Spokane County Fire District 8
- Spokane County Fire District 9
- Spokane County Fire District 10
- Spokane County Fire District 11
- Spokane County Fire District 12
- Spokane County Fire District 13
- Spokane Valley Fire Department

SREC provides all **911 call receiving, dispatch, and Crime Check report writing** for the following Law Enforcement member agencies:

- Airway Heights Police Department
- EWU Police Department
- Liberty Lake Police Department
- Kalispel Tribe Public Safety Department
- Spokane County Sheriff's Office
- Spokane Valley Police Department

PARTNER AGENCIES

For all non-member Law Enforcement agencies, as the **Primary Public Safety Answer Point (PSAP) for the region**, SREC provides 911 call answering services:

- Cheney Police Department
  (joining SREC in 2024)

- Spokane Airport Police Department

- Spokane Police Department*

911 / EMS Call Receiving   **Report Writing***   **Radio Services**

Partner agencies triage and dispatch their own calls.

*SREC currently provides Crime Check report writing for the Spokane Police Department as part of the 1/10th of 1%